

BUELL PRE RECALL REPAIR REIMBURSEMENT POLICY

To be eligible for a repair reimbursement, the repair that you paid for must have been performed during the following time period:

FROM

The date one year before the date of Buell's recall notification to NHTSA: April 7, 2022

TO

The date that is 10 calendar days after the date on which Buell mailed the last of its recall notifications to owners (ask Buell what this date is).

Our policy provides for reimbursement of your out-of-pocket costs for pre-notification repairs related to a defect which was the subject of a subsequent NHTSA recall. Provided, however, the following cost are not reimbursable:

- (1) Costs incurred within the period during which Buell's **warranty** would have provided for a free repair of the problem addressed by the recall, unless Buell had denied warranty coverage or the repair made under warranty did not remedy the problem addressed by the recall.
- (2) When the pre-notification repair did not address the defect that led to the recall or a manifestation of the defect;
- (3) When the pre-notification repair was not reasonably necessary to correct the defect or that led to the recall or a manifestation of the defect.
- (4) Incidental and consequential costs, such as loss of use of the motorcycle, loss of your time, expenses such as substitute transportation, getting the motorcycle to the service center, food or lodging.

The necessary **documentation** that must be submitted to obtain reimbursement is as follows:

- Invoice
- Receipts
- Visual confirmation of repair

Submit claims for reimbursement of a pre-notification remedy to service@buellmotorcycle.com or by mail to 2700 Patterson Ave SE, Grand Rapids MI, 49546.